

Privacy statement

As soon as you visit our website(s) boschment.com, boschment.nl, boschment.dev or boschment.app or contact us, we will receive information about you. In this privacy statement we explain what we do with that information. We always handle your information carefully and store it safely. If you have any questions or want to know what information we have about you, please contact us. We can change this privacy statement if we feel it is necessary. We therefore recommend that you review this privacy statement regularly so that you are aware of these changes. This privacy statement was last modified on March 5, 2023.

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1. When do you apply this privacy statement?

This privacy statement applies to all personal data that we process and to all domains related to us. This concerns the personal data of everyone who has ever had contact with us or has visited our website, such as visitors, customers and business contacts. Personal data is all data that can be traced back to you as an individual, such as your name, telephone number, IP address, customer number or surfing behavior. If you want to know more about personal data, please check the website of the Dutch Data Protection Authority.

2. Who uses my data?

Boschment, located in Bergen op Zoom under Chamber of Commerce no. 89424468 is responsible for the website boschment.com, boschment.nl, boschment.dev or boschment.app and therefore the controller for the use of your personal data as described in this privacy statement.

3. Whose data do we use?

We process the personal data of everyone who has had contact with us or has visited our website. These include visitors, private customers, business customers and contacts of our partners.

4. How do we get your data?

We will get the data directly from you as soon as you:

- contact us by mail, phone or otherwise

5. What data do we use from you?

We use the following data:

- a name and name
- residential address or business address
- e-mail address
- The telephone number
- Payment details

6. What do we use your data for?

We only use your personal data for the purpose for which we may use it:

- We have received your permission to use your personal data
- we use your data because we want to give you the best service as a customer and we cannot do so without that information
- we use your data to comply with the law, such as keeping data for the tax authorities

7. How long do we keep your data?

We keep your personal data for as long as we are required to do so by law and as long as necessary for the purpose for which we use your data. As long as you are a customer with us, for example, we will keep your data according to the legal retention period of seven years. After that, we only store your data for statistical purposes and to handle any complaints or legal matters. If you want to know more about how long we keep specific data from you, please contact us.

8. Who do we share your data with?

Your personal data will only be used by us. We will never share your personal information with others.

9. Where do we store your data?

We process your data within the European Economic Area (EEA). This means that we also store your data within the EEA. If you have any questions about this, please do not hesitate to contact us.

10. How secure is your data with us?

We have done a lot to secure your data both organizationally and technically as well as possible. We have secured our systems and various means of communication to ensure that your data does not end up in the hands of others. Your data is safe with us. We also ensure that your data is only used by people who have received permission from us. If you have any questions about the specific way of security, please contact us.

11. What can you ask of us?

Because we use your personal data, you have different rights. We list these rights below.

The right to information

We need to explain to you in an understandable and clear way what we do with your data and what control you have. That is why we explain in detail in this privacy statement which data we collect from you and how we handle your data.

The right to access

You can always ask us to see your data we have of you.

The right to correction

You may ask us to have your data corrected if it is incorrect or incomplete.

The Right to Objection

You may object to the processing of your data if you do not agree with the way we handle your personal data. This right applies to the data we use for direct marketing. This way you can indicate that you no longer want to receive mail from us. This also applies to personalized recommendations on our website.

The right to data portability

If you are a customer with us or have given your consent to the use of your data, you may ask us to send you the digital data we have about you. This way you can transfer that data to another organization if you wish.

The right to restriction

You may ask us to restrict the use of your data. This means that in certain cases we may only store your data but not use it.

Right to be forgotten

You may ask us to delete all data we have from you. We will then delete all data that can be traced back to you. In some cases, we may not or may not delete your data. For example, we have to keep some data for 7 years for the tax authorities.

Right to file a complaint

You can file a complaint about how we handle your data. If you have a complaint, we will be happy to solve it for you. Please contact us for more information. You can also file your complaint with the Dutch Data Protection Authority. Of course we hope that it will not come to that, but in the extreme case you can also go to court. In that case, it is the court in the place of residence of Sjoerd van den Bosch who will deal with your complaint.

How do I file an application or complaint?

Please send your enquiry or complaint to us at info.boschment.com. We process your request or complaint within 30 days. If it concerns multiple requests or complaints or your request or complaint is complex, this can bring more time. In that case, we will contact you within 60 days. We may ask you to identify you. In that case, we ask your data to be sure that you are the right person whose personal data is.

12. What rules apply to this privacy statement?

Our privacy policy must meet various conditions. These conditions can be found in particular in the General Data Protection Regulation. In addition, the general rules that apply according to Dutch law apply to our privacy statement.

13. What cookies do we use?

We do not use cookies and therefore do not have a cookie bar. We do not use analytical tools and do not follow our users.

14. How do we do with data from minors?

With our website we do not specifically target minors. This means that if you are under 18 years of age, you need permission from a parent or guardian to use our website. If you are visiting our website for a minor, we will assume that you have received this permission before your visit.

15. Do you have a question about this privacy statement?

Do you have a question about our privacy statement? Please feel free to contact us by sending an e-mail to info.boschment.com. We're happy to help you.